

February 26, 2019

Fairmont Royal York

- 7:30AM • **ENERCOM Registration** - Concert Hall Foyer
- 7:30AM - 8:45AM • **Networking Power Breakfast** - Ballroom
- 8:45AM - 9:00AM • **Opening Remarks** - Concert Hall
- 9:00AM - 10:00AM • **Google's A.I. Virtual Assistant Sparks Dialogue** - Concert Hall
 Laliana Calin, Head, Energy Partnerships, Canada for Google Hardware
 In early May of 2018 Google unveiled demos of new A. I. services that would allow users to outsource booking appointments with businesses by phone to a virtual assistant. This new technology could eventually have impact on the customer service role in the utility space. Hear about the impact of Google's new initiative and what it means to the future of business.
- 10:00AM- 10:30AM • **Recharge Break** - Ballroom
- 10:30AM - 11:15AM • **Top Trends in Energy Storage-** Concert Hall
 Curt VanWalleggham, CEO Hydrostor
 Brad Marks, Country Manager, Canada, Stem
 Keith Sandor, Vice President, Commercial & Industrial, NRStor Inc.
 Recent trends and advancements in technology and business models clearly indicate that storage has solidified its position as a viable solution for a more resilient and efficient grid system. Energy storage has proven that it can offer the grid improved stability with fewer disruptions, smoother distributed energy and electric vehicle integration and decreased emissions, while providing cost savings and flexibility to behind-the-meter storage.
- 11:15AM - 12:00PM • **Grid Security:Utilities are the First line of Defense-** Concert Hall
 Mike Hyland, Executive Vice President, Engineering Services, American Public Power Association
 Cyber Security continues to dominate discussions across the energy sector. The American Public Power Association has made Grid Security one of its priorities in its 3-year strategic plan. Hear about the initiatives that were undertaken to improve cyber security resiliency between 2016-2018 on behalf of APPA's municipally owned utility members.
- 12:00PM - 1:00PM • **Power Lunch** - Imperial Room
- 1:00PM - 1:45PM • **Trends in DER-** Concert Hall
 Paul Grod, President, Rodan Energy
 Suzanna Mora, Director Utility Initiatives, Exelon
 TBC, Siemens Canada
 Distributed Generation has disrupted the traditional utility model of centralized electricity production, but these challenges also offer opportunities and utilities are looking for ways to capture value from this new energy landscape.
- 1:45PM - 2:30PM • **New York REV Model (a progress report) -** Concert Hall
 Keith Hayes, Vice President Economic Development, New York Power Authority
Reforming the Energy Vision (REV) is Governor Andrew M. Cuomo's comprehensive **energy** strategy for New York. **REV** helps consumers make informed **energy** choices, develop new **energy** products and services, and protect the environment while creating new jobs and economic opportunity throughout the State.
- 2:30PM - 3:15PM • **Accelerating Electric Vehicle Adaptation: A California Experience-** Concert Hall
 TBC, KPMG
 Electric companies play an integral role in accelerating transportation electrification in a manner that provides customer value and efficient integration into the energy grid. As of December 2017, more than 765,000 EVs have been sold in the United States, and robust sales were expected to continue. Learn what utilities in California are doing to accelerating electric vehicle adaptation.
- 3:15PM - 3:30PM • **Closing Remarks** - Concert Hall

