

“Power Pack” Seminar Program

September 13, 2016

10:00 am – 10:20 am ***How to Deal with the Truly Hostile Customer***

Presented by: Peter Barrow, President, Petrona & Associates

You’ve just installed a pole in front of someone’s house and now an angry customer is charging across the lawn – right at you. Quick, what do you do – and pointing to the apprentice doesn’t count. Find out how to defend yourself with 5 great tips. Learn from our expert what works – and more importantly what doesn’t – and avoid those embarrassing moments on YouTube.

11:00 am – 11:20 am ***Powerline Safety and High Reach Equipment***

Presented by: Patrick Falzon, C. Tech, Code Specialist Powerline Safety, Electrical Safety Authority

ESA is responsible for identifying and targeting leading causes of electrical risk; raising awareness, educating, and training in electrical safety; ensuring compliance with electrical safety regulations; investigating fatalities, injuries and fire losses associated with electricity; and engaging with stakeholders to improve safety. Patrick will focus on one major area of greatest risk; powerline safety and how working with the manufacturers and users of high reach equipment can reduce the risk of powerline contact.

1:00 pm – 1:20 pm ***Unmanned Aerial Vehicle (UAV) Technology – The Sky is the Limit***

Presented by: Stephen Costello, Principal, Costello Associates

Costello Associates and its affiliate AirVU UAV Solutions Inc. will discuss applications in construction, surveying, mapping, and utility inspections for UAV technology in this rapidly evolving field. Combining professional engineering and aviation, AirVu is developing UAV applications that improve safety, reduce costs, and create opportunities for utilities. This presentation will also discuss the regulations that govern commercial UAV technology, and will help utilities understand their responsibilities if they own UAV’s or hire operators.

2:00 pm – 2:20 pm ***Distractions Driving Awareness***

Presented by: George Smagala, Health & Safety Training Consultant, Infrastructure Health and Safety Association (IHSA)

One of the leading causes of motor vehicle collisions, injuries, and deaths in Ontario is a distracted driver. IHSA will cover collision statistics related to distracted driving, distracted driving indicators, as well as some informative prevention techniques to keep you safe on the road.

3:00 pm – 3:20 pm

How to Win at People Poker

Presented by: Peter Barrow, President, Petrona & Associates

You've got to problem-solve a situation fast in a meeting with four new colleagues who turn out to be the most dysfunctional team you've ever worked with. What do you do – and sending them down to the minors is not an option. Using a proven system, learn how to read the four different types of people. Understand what they want, and what they don't, and how to motivate them. Learn how to turn different individuals into one stronger team.

4:00 pm – 4:20 pm

Daily care, routine maintenance, inspection and repair of live line tools

Presented by: Bill Wolfe, Export Sales Manager and Technical Support for Hastings Fiberglass Products.

This presentation will include discussion and demonstration on all aspects of care and maintenance of live line tools. Demonstrations will include inspection, cleaning, waxing, and electrical testing of tools, determining factors in whether a live line tool is repairable or not, and problem solving when a tool won't pass test. Also a discussion on foam filled fiberglass vs. hollow.

September 14, 2016

9:00 am – 9:20 am

Daily care, routine maintenance, inspection and repair of live line tools

Presented by: Bill Wolfe, Export Sales Manager and Technical Support for Hastings Fiberglass Products.

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1:00 pm – 1:20 pm ***How to Deal with the Truly Hostile Customer***

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